



# WORK AT THE Y

## Member Services Specialist

### FULL-TIME

Starting at \$11.64/hour

This customer-focused position supports the work of the Y, a leading nonprofit committed to strengthening community through youth development, healthy living and social responsibility. Ideal candidate will deliver legendary customer service to all members, guests, and program participants. Candidate will respond to member and guest needs, promoting memberships and programs, all while creating a positive, professional, and safe environment welcoming to all. Typical work schedule will be Monday through Friday, first shift hours. This is a full-time position, with a full benefit package.

#### CERTIFICATIONS:

- CPR/AED/First Aid Certification within 60 days of hire.

#### SKILLS:

- Previous customer service, sales, and cash handling experience is preferred.
- Excellent interpersonal, communication, and problem-solving skills.
- Ability to relate and communicate effectively to diverse groups of people from all social and economic segments of the community.
- Adept computer skills.
- Desire and ability to work with people of all ages and backgrounds.



#### HOW TO APPLY:

A fully completed Stevens Point Area YMCA Employment Application is required, along with a cover letter and resume. Applications are available at the Member Services desk, or online by scanning the QR code above.

The Stevens Point Area YMCA is an equal opportunity employer functioning under an Affirmative Action Plan.

**FREE**  
Y Membership

**PAID**  
HOLIDAYS

**FULL**  
BENEFITS  
PACKAGE

**Discounts on Y**  
programs and  
Child Care

**Y Retirement and**  
Retirement  
Savings Account

**Inclusive Work**  
Environment

**Supportive**  
Community